

UNHCR's Results Areas

IMPACT AREAS

PROTECT



1. Attaining favourable protection environments

Intended changes in the enjoyment of rights for forcibly displaced and stateless persons as a result of increasingly favourable protection conditions, including due to changes in law and policy in areas such as access to asylum, registration, status determination, documentation, human rights and provision of international protection

RESPOND



2. Realizing rights in safe environments

Intended changes in the well-being of forcibly displaced and stateless persons due to shifts in access, quality and coverage of basic services, particularly in humanitarian and emergency settings irrespective of whether these needs are met through humanitarian assistance, the inclusion into national service delivery or other means

EMPOWER



3. Empowering communities and achieving gender equality

Intended changes in protection and solutions for forcibly displaced and stateless persons as a result of community empowerment, strengthened gender equality and increased livelihood opportunities

SOLVE



4. Securing solutions

Intended changes in the enjoyment of durable and alternative pathways to solutions for forcibly and stateless persons. This includes resettlement, voluntary return, naturalization, local integration, relocation for internally displaced persons (IDP) and complementary pathways

OUTCOME AREAS



1. Access to territory, registration and documentation

Access to territory, reception conditions and reception/transit centres, identification, registration and profiling, legal identity and documentation



2. Status determination

Status determination interventions, information provision, assistance to government processes, asylum system strengthening, handover of procedures



3. Protection policy and law

Administrative institutions support, promotion of international and regional instruments, strategic litigation, law and policy enhancement, public attitudes



4. Gender-based violence

GBV prevention, risk mitigation and response, protection from sexual exploitation and abuse



5. Child protection

Community-based child protection structures, best interest determination, prevention and response services for adolescents and children, children associated with armed groups



6. Safety and access to justice

Specific needs service provision, legal assistance to individuals and families, freedom of movement, alternatives to detention, interventions addressing security, crime, trafficking and smuggling



7. Community engagement and women's empowerment

Community sensitization, peace education, peaceful coexistence projects, community-based complaint mechanisms, community self-management structures, gender equality interventions, women's empowerment



8. Well-being and basic needs

Multipurpose cash, food security and food assistance, in-kind and core relief/non-food items including cooking fuels



9. Sustainable housing and settlements

Housing, emergency shelter, transitional and sustainable housing, settlement and urban planning, energy, environmental and natural resource management



10. Healthy lives

Primary health care, secondary health care, preventative health programmes, reproductive health and HIV, mental health, nutrition, other health-related interventions, advocacy and support for inclusion in national health services



11. Education

Primary education, secondary education, additional/higher/tertiary education, vocational training, advocacy and support for inclusion in the national education system



12. Clean water, sanitation and hygiene

Water systems, sanitation including toilets, bathing areas, hygiene promotion



13. Self-reliance, economic inclusion and livelihoods

Business and employment (self, wage), agriculture, fishing, economic opportunities promotion, job creation, entrepreneurship programmes, resilience programmes, advocacy and support for economic inclusion



14. Voluntary repatriation and sustainable reintegration

Preparations, organization and assistance of voluntary return, work in country/area of origin to create conditions for return and sustained reintegration



15. Resettlement and complementary pathways

Resettlement preparation and management, emergency resettlement, relocation, private or community sponsorship programmes, humanitarian visas, humanitarian corridors, family reunification, student visas, other complementary pathways



16. Local integration and other local solutions

Naturalisation, durable legal status, permanent residency, other local solutions

ENABLING AREAS



17. Systems and processes

Systems renewal, partner management, budgeting and financial management systems, results and resource information management systems, operational data management systems, planning and implementation management systems, digital transformation, data governance



18. Operational support and supply chain

IT support, travel, finance, vehicle fleet management, warehousing, supply chain processes and procedures, procurement, supply workforce development, transport, inventory management, greening the blue, emergency preparedness and response capacity, security management architecture



19. People and culture

Human resources management, learning and development, organizational legal and technical counsel, policy oversight and coordination, risk management and ethics



20. External engagement and resource mobilization

Communication and advocacy, public and private sector fundraising and strategic partnership management, including through operational partnerships and inter-agency coordination



21. Leadership and governance

Executive direction, governance liaison and coordination, evaluation, audit, IGO

UNHCR's Core Indicators

CORE IMPACT INDICATORS



1. Attaining favourable protection environments

- 1.1** Proportion of people seeking international protection who are able to access asylum procedures
- 1.2** Proportion of people who are able to move freely within the country of habitual residence
- 1.3** Number of persons who are reported refouled



2. Realizing rights in safe environments

- 2.1** Proportion of people living below the national poverty line
- 2.2** Proportion of people residing in physically safe and secure settlements with access to basic facilities
- 2.3** Proportion of people with access to health services



3. Empowering communities and achieving gender equality

- 3.1** Proportion of people who have the right to decent work
- 3.2a** Proportion of children and young people enrolled in primary education
- 3.2b** Proportion of children and young people enrolled in secondary education
- 3.3** Proportion of people feeling safe walking alone in their neighborhood after dark



4. Securing solutions

- 4.1** Number of refugees who voluntarily return in safety and dignity to their country of origin
- 4.2a** Number of people who departed on resettlement
- 4.2b** Number of people who departed through complementary pathways
- 4.3a** Number of stateless people for whom nationality is granted or confirmed
- 4.3b** Number of refugees for whom residency status is granted or confirmed

CORE OUTCOME INDICATORS



1. Access to territory, registration and documentation

- 1.1** Proportion of refugees and asylum seekers registered on an individual basis
- 1.2** Proportion of children under 5 years of age whose births have been registered with a civil authority
- 1.3** Proportion of people with legally recognized identity documents or credentials



2. Status determination

- 2.1** Average processing time (in days) from registration to first instance asylum decision
- 2.2** Proportion of people undergoing asylum procedures who have access to legal representation
- 2.3** Proportion of people undergoing asylum procedures who have access to an effective appeal mechanism after first instance rejection of their claim



3. Protection policy and law

- 3.1** Extent national legal framework is in line with the 1951 Convention and/or its 1967 Protocol
- 3.2** Extent national legal framework is in line with the 1961 Convention on the Reduction of Statelessness



4. Gender-based violence

- 4.1** Proportion of people who know where to access available GBV services
- 4.2** Proportion of people who do not accept violence against women
- 4.3** Proportion of survivors who are satisfied with SGBV case management services



5. Child protection

- 5.1** Proportion of children at heightened risk who are supported by a Best Interests Procedure
- 5.2** Proportion of children who participate in community-based child protection programmes
- 5.3** Proportion of unaccompanied and separated children who are in an alternative care arrangement



6. Safety and access to justice

- 6.1** Number of people arrested or detained related to immigration control or legal status



7. Community engagement and women's empowerment

- 7.1** Extent participation of displaced and stateless people across programme phases is supported
- 7.2** Proportion of people who have access to safe feedback and response mechanisms
- 7.3** Proportion of women participating in leadership/management structures



8. Well-being and basic needs

- 8.1** Proportion of people that receive cash transfers and/or non-food items
- 8.2** Proportion of people with primary reliance on clean (cooking) fuels and technology



9. Sustainable housing and settlements

- 9.1** Proportion of people living in habitable and affordable housing
- 9.2** Proportion of people that have energy to ensure lighting



10. Healthy lives

- 10.1** Proportion of children aged 9 months to five years who have received measles vaccination
- 10.2** Proportion of births attended by skilled health personnel



11. Education

- 11.1** Proportion of young people enrolled in tertiary and higher education
- 11.2** Proportion of children and young people enrolled in the national education system



12. Clean water, sanitation and hygiene

- 12.1** Proportion of people using at least basic drinking water services
- 12.2** Proportion of people with access to a safe household toilet



13. Self-reliance, economic inclusion and livelihoods

- 13.1** Proportion of people with an account at a bank or other financial institution or with a mobile-money-service provider
- 13.2** Proportion of people who self-report positive changes in their income compared to previous year
- 13.3** Proportion of people (working age) who are unemployed



14. Voluntary repatriation and sustainable reintegration

- 14.1** Proportion of returnees with legally recognized identity documents or credentials



15. Resettlement and complementary pathways

- 15.1** Number of refugees submitted by UNHCR for resettlement
- 15.2** Average processing time from resettlement submission to departure under normal priority
- 15.3** Number of people admitted through complementary pathways from the host country



16. Local integration and other local solutions

- 16.1** Proportion of people with secure tenure rights to housing and/or land
- 16.2** Proportion of people covered by national social protection systems

UNHCR's Core Indicators

CORE OUTPUT INDICATORS



1. Access to territory, registration and documentation

1.1.1 Number of people registered on an individual basis

1.2.1 Number of people supported to obtain civil status, identity or legal status documentation



2. Status determination

GLOBAL: Number of individual asylum applications processed by UNHCR

2.1.1 GLOBAL: Number of countries where UNHCR has provided capacity development support to strengthen the national status determination system(s), in accordance with international standards

COUNTRY: UNHCR has provided capacity development support to strengthen the national status determination system(s), in accordance with international standards



3. Protection policy and law

3.1.1 GLOBAL: Number of countries where UNHCR has engaged in legislative and judicial processes to strengthen laws and policies for the protection of refugees, IDPs, returnees and stateless people and/or the reduction and prevention of statelessness

COUNTRY: UNHCR has engaged in legislative and judicial processes to strengthen laws and policies for the protection of refugees, IDPs, returnees and stateless people and/or the reduction and prevention of statelessness



4. Gender-based violence

4.1.1 Number of people who benefitted from specialized GBV programmes



5. Child protection

5.1.1 Number of children and caregivers who received child protection services



6. Safety and access to justice

6.1.1 Number of people who received legal assistance



7. Community engagement and women's empowerment

7.1.1 Number of people consulted through Participatory Assessments

7.2.1 Number of people who used UNHCR-supported feedback & response mechanisms to voice their needs/concerns/feedback

7.3.1 Number of people who received protection services



8. Well-being and basic needs

8.1.1 Number of people who received cash assistance

8.2.1 Number of people who received non-food items

8.3.1 Number of people supported with improved cooking options



9. Sustainable housing and settlements

9.1.1 Number of people who received shelter and housing assistance



10. Healthy lives

10.1.1 Number of individual consultations in UNHCR-supported health care services

10.2.1 Number of consultations in UNHCR-supported mental health and psychosocial support services



11. Education

11.1.1 Number of people who benefitted from education programming



12. Clean water, sanitation and hygiene

12.1.1 Number of people supported with access to water and/or sanitation services



13. Self-reliance, economic inclusion and livelihoods

13.1.1 Number of people who benefitted from livelihoods and economic inclusion interventions



14. Voluntary repatriation and sustainable reintegration

14.1.1 Number of people who received counselling and/or information on voluntary repatriation



15. Resettlement and complementary pathways

15.1.1 GLOBAL: Number of countries that issue machine-readable travel documents

COUNTRY: Country issues machine-readable travel documents



16. Local integration and other local solutions

16.1.1 GLOBAL: Number of countries where Government Social protection systems are inclusive of forcibly displaced and stateless people

COUNTRY: Government Social protection system is inclusive of forcibly displaced and stateless people

16.2.1 Number of people supported by UNHCR to acquire nationality, permanent residency status or to access naturalization procedures